



## LONG-TERM SATISFACTION WITH ATG USA SERVICES

### OVERVIEW

HILGARTWILSON, LLC was founded by Ron Hilgart and Darell Wilson as part of an enduring commitment to provide exemplary consulting services in civil engineering, land use planning, surveying and construction management. Formed in 2009 in the midst of the Great Recession, both individuals faced economic uncertainty, but had an unwavering commitment to their clients and their projects. When the time came to choose an AEC technology partner, the choice was clear. Through a now ten-year-long partnership with ATG USA, HILGARTWILSON has established a lasting relationship with ATG as not only their Autodesk reseller, but also a company that has helped them establish stronger relationships and greater success.

### IN THEIR OWN WORDS

"I would describe HILGARTWILSON as self-sufficient when it comes to support, but there have been certain issues that we just can't figure out. ATG has been very helpful when it comes to working through these issues, even when it requires going straight to Autodesk to get the answer," says Chris Brenton, CAD Manager. "Lisa Trowbridge, Director of Sales, ATG West, has been great to work with and makes sure that any communication between is always time sensitive. Knowing that ATG keeps us up-to-date on all things Autodesk enables us with the tools we need to continue running things smoothly and efficiently," says Charles Matthew, IT Manager.

### WHY ATG

"We have been approached by other resellers before, but the customer service, support and integrity we receive from ATG is unmatched. HILGARTWILSON has been extremely pleased with the level of respect and resources ATG provides us with on a daily basis. The ten-year-long relationship we've built is a testament to our satisfaction with ATG and the kind of AEC technology partnership we've come to expect from our Autodesk reseller. We utilize the Global eTraining resources that ATG provides and enjoy the close relationships we've formed with the ATG staff." - Chris Brenton, CAD Manager

### PROJECT TYPE

Autodesk Software Provider & Support

### INDUSTRY

Civil Engineering

### DURATION

10 Years

### SOFTWARE USED BY HILGARTWILSON

- Civil 3D
- AutoCAD
- Bluebeam
- InfraWorks
- Navisworks Manage
- CIM Project Suite 2019
- Vehicle Tracking

